

Snap Prepaid RMA Form for returning Page Plus phones

This form is to be used for distributors and dealers of Snap Prepaid to return defective Page Plus units. End users of phones should return defective units to the store where purchased.

Non Page Plus phones carry a manufacture's warranty and should be returned to the manufacturer. See GSM return information.

Customer information:

Name _____
Address: _____
Suite, etc _____
City _____
State _____
Zip _____
Contact # _____

Description of problem: _____

Return the defective phone, along with ALL original accessories and packaging, ie battery, charger etc., along with this completed form to:

Snap Prepaid, LLC
Attn: RMA
980 Gainesville Hwy
Buford, GA 30518

Snap Prepaid makes no written or implied warranty by offering to receive defective units. Each return will be evaluated before warranty credit is given. All credit is issued for exchange - no cash refunds are given. Physical abuse, water damage will not be warranted. Any return that is received incomplete will not be warranted. Non warranty phones will be returned to the customer only at the expense of the customer.